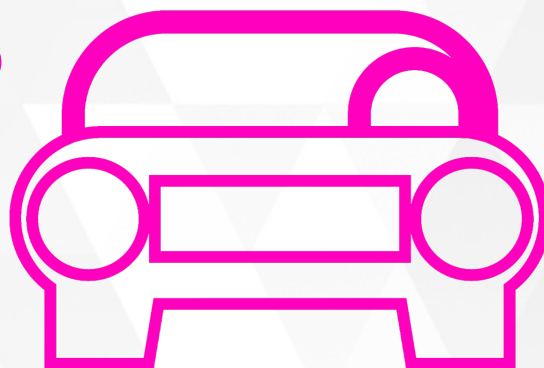


DO YOU NEED A RIDE?



MASS 2-1-1 AND LYFT ARE PARTNERING TO FILL THE GAPS IN TRANSPORTATION NEEDS WITH RELIEF RIDES.

RELIEF RIDES are limited FREE rides supplied by Lyft to people that meet specific eligibility requirements and for whom no other local resource is available. Relief Rides are meant for non-emergency healthcare appointments, employment opportunities, and food access.

Available to qualifying individuals in the following neighborhoods:

FALL RIVER • NEW BEDFORD

PHONE LINE AVAILABLE M-F 7:30-4:00

To find out if you are eligible for a "Relief Ride"
simply dial 2-1-1 or 877-211-6277



UNITED WAY
Greater Fall River



UNITED WAY
Greater New Bedford

AVAILABILITY

Rides are intended for short-term needs and not for ongoing transportation. Clients may qualify for up to one week of employment-related transportation (5 one-way or 3 round-trip rides), as well as rides for food access or medical appointments.

2-1-1 Navigators can also connect callers with information on longer-term transportation options.

Eligible Ride Purposes

1. Food Access: Food pantries, SNAP applications, grocery shopping
2. Employment: Short-term work transportation
3. Health & Medical: Non-emergency appointments, ER discharge, mental health services, pharmacy trips, health insurance navigation

SCHEDULING RIDES

Eligible riders can often receive rides immediately, sometimes while on the phone with a 2-1-1 Navigator. Rides can be scheduled up to 48 hours in advance, including return trips when appropriate.

FOR NEW LYFT USERS

2-1-1 Navigators will explain how to accept and connect with a Lyft driver. Riders must have a phone with text capabilities, as Lyft sends all updates, driver details, and pick-up changes via text message.