

NO COST INDUSTRY TRAINING to improve the skills of your current workforce!

ZOOM Learning

Space is Limited – Register today! | For more information, call 774.357.2527

### Effective Communication & Team-oriented Problem Solving

20 hrs. | Instructor: Len Tamaro

#### ZOOM LEARNING

#### TOPICS INCLUDE:

- Active Listening skills
- Work and Communication style assessments
- Understanding perceptions, identifying and understanding different communication styles
- Effective Communication Strategies
- Problem solving effectively with teams

#### SESSIONS:

May 13: 10am to 12:00pm  
 May 15: 10am to 12:00pm  
 May 20: 10am to 12:00pm  
 May 22: 10am to 12:00pm  
 May 27: 10am to 12:00pm  
 May 29: 10am to 12:00pm  
 June 3: 10am to 12:00pm  
 June 5: 10am to 12:00pm  
 June 10: 10am to 12:00pm  
 June 12: 10am to 12:00pm

### Yellow Belt

8 hrs. | Instructor: Joe Barckett

#### TOPICS INCLUDE:

- Define
- Measure
- Analyze
- Improve
- Control

SESSIONS: (8:00 a.m. – 4:00 p.m.)

**Taunton Campus**  
**Group 1: May 29 & June 5, 2020**

**Taunton Campus**  
**Group 2: June 12 & 19, 2020**

#### PROGRAM PARTNERS:

#### FUNDED BY:



The Executive Office of Housing and Economic Development (EOHED)