

**You can use
self-service options
at DTA offices
starting on
June 28, 2021**

**Need to talk to a caseworker?
Call (877) 382-2363
Monday-Friday 8:15am -4:45pm**

**Request EBT cards online or by
phone. Cards sent by mail.
Delivery tracked on DTA Connect.**

GET CONNECTED

**DTA lobbies are open for self-service. Use our phones,
copiers or kiosks to apply for help or manage your case.**

Limited DTA staff and interpreters will be available to help.

Contact a Caseworker



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Mon-Fri 8:15 am-4:45 pm**

Submit Verifications



**Drop off and scan
your verifications**

DTA Connect Kiosks



**Apply for benefits or
check your case**



**Department of
Transitional
Assistance**

**For More Information:
Visit mass.gov/dta
Follow us on Twitter [@DTA_Listens](https://twitter.com/DTA_Listens)**



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 Monday-Friday 8:15am -4:45pm

Services over the phone and online
 available in multiple languages

**Connect with
 DTA today**

3 convenient ways to manage your case 24/7

1

Call DTA Assistance Line
(877) 382-2363

2

Visit **DTAConnect.com** on your
 computer or smartphone

3

Download the
DTA Connect Mobile App

| | DTA Assistance Line | DTAConnect.com | DTA Connect Mobile App |
|---------------------------------|---------------------|----------------|------------------------|
| Apply for SNAP, TAFDC, or EAEDC | ✓ | ✓ | |
| Talk to a Case Manager | ✓ | | |
| Request an EBT Card | ✓ | ✓ | ✓ |
| Track EBT Card Delivery | | ✓ | ✓ |
| Check & Update Case Info | ✓ | ✓ | ✓ |
| Talk to Specialized Staff | ✓ | | |
| View and Request Documents | | ✓ | ✓ |

Learn all you can do on the DTA Assistance Line and DTA Connect by visiting:
Mass.gov/ContactDTA



Department of
 Transitional
 Assistance

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